



November 28, 2007

Michelle Ray
c/o Speakers' Spotlight

Re: ICBC Human Resources & Corporate Law Business Meeting 2007

Dear Michelle;

Your session was wonderful. I have had many, many heartfelt thank you's from people - they were moved, inspired and entertained. It could not have gone better. I would be happy to act as a reference for any prospective clients looking to talk to a satisfied customer. I would also like to compliment speakers' spotlight on a seamless and simple process for finding and retaining your services.

Here is my testimonial:

Ms. Ray presented at ICBC's 2007 Annual Human Resource and Corporate Law Business Meeting on the topic of Personal Leadership in the Multigenerational Workplace. As Ms. Ray was following a series of speakers addressing "nuts and bolts" issues for the Corporation, we were looking for a speaker who would be both fun and relevant to our everyday work.

To put it simply, Ms. Ray surpassed all of our expectations. Her presentation was interactive, humorous, fast paced, informative and deeply moving. As a organizer of the meeting, I have received many heartfelt expressions of thanks for her selection. Our feedback has been uniformly and overwhelmingly positive. Several of our long-term employees have mentioned that this was the best presentation they have ever attended at a business related meeting. All have indicated that they received "take-aways" which will resonate with them for the remainder of their professional and personal lives. I cannot recommend Ms. Ray more strongly for any organization looking for someone to stimulate and move both the mind and the heart.

Yours truly,

INSURANCE CORPORATION OF BRITISH COLUMBIA

Michael Hancock
Director, Employee Relations