



Canada Revenue
Agency

Agence du revenu
du Canada

November 1, 2007

To whom it may concern: Michelle Ray

Our recent Directorate day was based on the theme of "Making a Difference" and the address by Michelle meshed ideally. Michelle uses an interesting combination of humour and energy to get her points across about how one's attitude makes the difference. It was evident from the nodding of the audience members that Michelle's real world examples struck a chord with them. It seemed that they were able to relate her experiences with their own. Here are a couple of comments that I have received.

"Michelle Ray was definitely one of the best speakers I have had the pleasure to listen to and I got a lot out of what she had to say. (I will be travelling with a magic wand, I think, in the future.) Whoever found this gem of a speaker, well, you sure should be commended."

"When I looked on the Agenda and saw that the keynote address was going to be 75 minutes, I cringed. However, the time flew by and I loved the speech and could have listened to Michelle for longer."

I would not hesitate to recommend Michelle to other event planners in either the public or private sectors. Michelle's message is universal.

Bruce Gilmour

Manager/Gestionnaire

Matching and Internal Referrals Section

Section du rapprochement et des renvois internes